

	<b>Quality &amp; Environment Manual</b>	CAPÍTULO	<b>01</b>
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	<b>Quality &amp; Environment Policy</b>	MODIFICACIÓN	<b>0</b>
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## QUALITY AND ENVIRONMENTAL POLICY (OBJECTIVE, COMPROMISE AND CONTINUOUS IMPROVEMENT)

BRALO is totally oriented to customer satisfaction. Quality, pollution prevention and environmental respect are for us the base that contribute to our customers satisfaction, without them BRALO would not sustained This help us to do industrial innovations, according to the best available technologies. The technological advance can be accomplished thanks to the support of BRALO top management, because of the re- investments of a significant percentage of the annual benefits and the adaptation of the productive and control systems to the highest expectative of the market. BRALO look for the excellence in all the aspects, it is the objective of the employees of BRALO.

### OBJECTIVES

Satisfy totally to our customers giving them: Quality in the products, service at lower cost possible and with a transparent commercial relationship, assuring compliance with the law and the requirements, for the product, process and pollution prevention. The main objectives of the company are the quality and environmental protection during the design and process evolution.

### COMMITMENT

All the employees at BRALO work as team to get the Quality Total with Zero defects as the final objective of the system implantation and with the philosophy and the commitment of continuous improvement of the products, processes and services. It set out key aims and principles.

Commitment with the environmental protection optimizing the resources used during the development of our activities, reducing waste generation and assuring compliance with waste management. BRALO establish and implement process to determine and have access to their compliance obligation related to their significant aspects and determine how these obligations apply and ensure they are taken into account when establishing, implementing, maintaining and continually improving the Quality and Environmental System.

### PROGRESS

Continuous improvement is BRALO commitment at all levels in our products, services, and process, as well as in the industrial, innovation and environmental aspects. We are aware of the continuous improvement at all company areas is the result of a multiple small improvement inputs that should be done at all work and responsibilities levels. Commitment with the technological evolution, knowing the best available technology in our industry and adopting the necessary changes to prevent and minimize and control environmental contamination

Ensure awareness to the environmental aspects promoting Environmental training of all the employees and establishing a work environment that correspond with the company environmental objectives.

Introducing all the changes and actions that are economically o technologically feasible in order to control and minimize pollution. Evaluating and reducing environmental impacts of all productive process, in normal conditions and emergency situations.

Maintaining an effective external and internal communication system to inform our customers, supplier and interest parties about our integrated quality and environmental system.

**.Fdo.: Basilio López Bravo  
General Manager**